



Royal College of
Paediatrics and Child Health

Leading the way in Children's Health

'As well as our essential work in education and career support for paediatricians, our staff and members work on a range of programmes to improve child health'

Case Study: The Royal College of Paediatricians and Child Health

Current client of:



Trust, Personability and Professionalism:



The Challenge:

Being an organisation that deals with many sensitive issues it was imperative that RCPCH found a security firm that could offer them staff that had a warm professional approach to their duties as well as keeping safety and risk identification at the forefront of their work.

Solution:

Universal security have over 400 staff that have all meet and obtained certification to the highest level. Universal security were able to handpick the most 'fit for purpose' security officer for the contract. This meant that they had bespoke training to ensure they meet client expectation. The cadence of performance reviews were also kept more frequent to ensure that Universal Security delivered for RCPCH

Results:

RCPCH have a security firm and officer that they trust and adds a personal touch to the job. Our officers man the front of house as well as increasing the scope of their work by securing all of the building at night. Universal Security conducted a full audit of the premises to ensure all potential risk areas were identified and checked during these patrols – Universal Security is delighted to be working so closely with RCPCH.



Other Universal Security Clients:

